



*"An Outstanding
Customer Experience"*

PHIL MINNES AGENCY
8465 HOLCOMB BRIDGE RD STE 660
JOHNS CREEK, GA 30022-8598
OFF: (678) 259-9220
CELL: (404) 379-8498
FAX: (770) 587-2536
E-MAIL: pminnes@amfam.com
WEBSITE: www.philminnesagency.com
ACCESS ANYTIME: 1-800-MY AMFAM / amfam.com



March 10, 2014

Cartridge World
1250 Tech Drive Ste 405
Norcross, GA 30093

To whom it may concern,

I switched my purchases from another ink and toner company to Cartridge World specifically because of Douglas Durham. His personality won me over and I wanted to do business with someone that makes me laugh and brings me joy. What I got out of it was an excellent product that is easy to order and arrives quickly when I run out of toner before I realize that I have no backups. Now our office does not have any down time, so we do not skip a beat when our toner is running low. Douglas is a huge asset to your store and he brings value to your business. If it were not for him, I would not have ever tried your products and excellent prices. Thank you Cartridge World for hiring fantastic staff.

Sincerely,

A handwritten signature in black ink, appearing to read "Sandra Minnes". The signature is fluid and cursive.

Sandra Minnes