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Mr. Duncan Cottrell  
The Entry Enforcer/  
The Educated Craftsman  
1486 Conway Road  
Decatur, GA 30030

**Re: Mission Impossible**

Dear Duncan:

You did the impossible. Your expertise, experience and resourcefulness resulted in the perfect repair for my home.

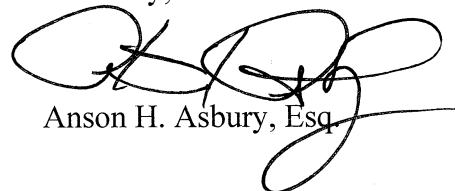
We live in an older home in the City of Decatur. The original lockset on our front door had been questionable since we bought the home, but about a year ago it finally gave out. My wife and I were undecided about how to repair it. Neither of us wanted to replace the original door and we couldn't find a suitable replacement for the original mortise hardware. We were locked in indecision. Meanwhile, we had almost completely stopped using our front door.

After months of frustration, I came to you to replace the lockset. You were confident that you could replace the look and feel of the original hardware that we so badly wanted to retain and allow us to keep the door.

Upon arrival, you reviewed the situation and suggested replacing the just the lock – not the entire lockset. I thought this was impossible because both big box and local hardware shop key makers had told me they didn't even make key blanks that fit our old lock anymore. Against all odds, you found the last three blanks in Dekalb County (maybe all of Atlanta!) that fit our old lock and hand-repaired the mechanism.

You gave a lock that was as good as new and completely preserved the front door and original hardware. I doubt anyone else could have done the same – and at such a reasonable price. I would recommend you without reservation.

Sincerely,



Anson H. Asbury, Esq.