

February 10, 2015

To: Ed Torrence

From: Phil Pennartz

Endorsement Letter

Ed, I am extremely satisfied with the carpet that you sold me for my stairs. Also, the installers that you arranged were excellent. The installers, PQ Flooring, kept me informed on their expected time of arrival and they were on time. My stairs are now the bright spot of my home.

I will continue to refer you to anyone that is considering installing carpet or any type of flooring. I know that those to whom I refer you will thank me.

Sincerely,

Phil Pennartz