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September 5, 2017

Chris Handley
Snowball Creative Group, LLC
1485 Leafmore Rdg.
Decatur, GA 30033

Dear Chris:

Thanks to you, we have successfully launched our brand new website! I decided I wanted to redo the site in the fall of last year. I talked with you about it, but we agreed to wait to act on it. At the beginning of this year, I connected you with my assistant Rachel, and stepped out of it.

A few months later, not only do I have a new, user friendly, modern website, but I also have a new logo, and matching business cards.

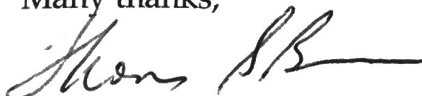
Chris, you were so easy to work with. You refreshed our logo, and as a result, I purchased business card featuring the new design. You were patient with our demanding summer season schedule, knowledgeable, and worked tirelessly to make sure we were happy with the results. You offered suggestions, and used your creativity to make our site stand out.

"Your site was so easy to use! I just completed the online form, and within 45 minutes, I received a call from someone in the office to get on the schedule!" That's just one of many accolades I've received.

"Your business cards look great; they stand out from the rest." was yet another compliment given to me.

It was a pleasure working with you. I encourage anyone looking to update their site, get a new logo, or anything else graphic design related to give you a call.

Many thanks,



Tom Bunch