

11/5/18

Mr Clay Jeffries
Dunwoody Mortgage



Dear Clay,

Thank you so much for the incredible service during our recent home buy. This is the 3rd time that my husband and I have bought a home and from early on I knew we were in good hands with your services.

You have been consistent, helpful and communicative from the time we initially contacted you to get an idea of price range, to after the closing. We called two other brokers before you and neither one of them offered your level of follow up or easy to access information.

We had a lot of moving parts and considerations to make when deciding on a home to buy. Your clear communication through weekly updates and reminders all kept things moving so that we could close on our tight timeline.

We knew you were thorough and good at your job when you caught the fact that our buying attorney did not send us the wiring info for the funds of our sale to take to the closing of the sale. And when you called us late in the process we were not alarmed because you started the conversations with "Everything is fine...."

Two closings back to back with one dependent on the other can be rather nerve racking. Working with you made the process easy and everything went smoothly with no surprises.

Sincerely,

A handwritten signature in black ink, appearing to read 'Holly and Eric Neumann', written in a cursive style.

Holly and Eric Neumann