

The Civilized Plumber
ATT: Dale Johnson

Thank you, Dale!

It started with just a small drip coming from the showerhead, then a small drip coming from the sink faucet and then there were water noises coming from the toilet tank. The small drips started getting worse. It was time to get on your schedule, so I called The Civilized Plumber.

I appreciated your on-time arrival. Your prompt and detailed attention to the drips. The toilet tank was quiet but luckily, I had a video and though I watched it a few times seeing nothing, you saw the problem. One was a cheap faucet, better to install a new one. One needed a part. One you fixed. And while you were there, you looked at a closet that looked like it had washer/dryer hook-ups. Checking for water, drainage to the sewer line and even checked on non-plumber things like if the vent was in tacked (which it was not). I was glad to have the closet plumber approved for the upgrade to the rental part of my house.

Then I thought of one more thing and you tightened the kitchen faucet and while you were under the sink noticed a problem. I was headed for a clogged pipe if I didn't do a few things. Run hot water more often was the big one advise. That's easy to do to avoid clogged pipes.

I really was grateful for your expert advice and willingness to add things to the list of things to be looked at. And the best part was the cost was civilized!

Sincerely,

Jammy