

Linda M. Loud
Mary Kay Beauty Consultant

5218 Michael's Way Woodstock, GA 30188
404-931-8620 lindaloud@gmail.com
www.marykay.com/lloud

Marquita Perry
Southern Magnolia Technology
300 Colonial Center Parkway Suite 100
Roswell GA, 30076

Dear Marquita,

Thank you for your assistance in getting some disturbing and annoying pop-ups off my computer. While trying to book a Hostel near the Appalachian Trail one of the sites took me to a suspicious-looking page asking me to sign up for something. I immediately closed it and didn't enter any information, (because I am semi-computer literate). Shortly afterwards I began being bombarded with messages that I needed to renew my Norton Anti-Virus for a small price, or that McAfee had identified numerous hacking attempts that I could prevent by entering a payment method.

Because I'm only semi-computer-literate I knew I needed the professional help of a company just like Southern Magnolia Technology... so I called you! You were so patient in helping me navigate through the various icons, drop-downs and selections. You instructed me how to turn off the notifications that had been turned on when that suspicious page popped up. And even though you're most familiar with PC's you were able to guide me over the phone to help with my Mac computer.

Even before I had this personal experience, I felt confident in your technical knowledge, expertise, and patience. I can highly recommend Southern Magnolia Technology to anyone, anywhere, needing assistance with their computer hardware or software.

Sincerely,

Linda M Loud