

August 15, 2024

I have recently had a family member who was diagnosed with dementia and as I am navigating the world of trying to be a caretaker, I was very grateful to learn of Mandy Rocco of Senior Care Authority,

She listened to my many concerns and questions, and was empathetic, sympathetic, and offered Ideas, suggestions and support. With her background in geriatric health issues, she is very compassionate to family members and I feel so much better after talking with her and knowing there is someone to help my family on this unexpected journey.

She also has resources in the state that my family member lives in and offered to help me make connections there.

Thank you Marndy for your help during this challenging time. I appreciate you!

Sincerely,

A handwritten signature in black ink that reads "Melissa Howell". The signature is written in a cursive, flowing style.

Melissa Howell