

December 11, 2024

## To Whom it May Concern:

David and I have frequent opportunities to work together. David is a public adjuster and Flood & Flame Restoration provides water, fire and mold restoration and remediation services. David helps clients who are not getting what they have due to them from the insurance companies.

We have recently had two mutual clients, and David was on top of the situation and his first priority is the customer. His public adjusting firm is great at not taking on clients who they cannot help.

I have been impressed with Metro Public Adjusters and their professionalism. If you know of a client who feels that they are not getting what they are owed from their insurance company, it is worth a conversation with David about the situation, if not a referral. It can save people a lot of money, time and stress!

Paula Charles

Flood & Flame Restoration