



Thursday, October 24, 2019AD

Tim Monihan
Farmers Insurance
6000 Shakerag Hill
Suite 212
Peachtree City, GA 30269

Dear Tim-

Thank you so much for the fantastic customer service you provided while helping us save \$1442 a year!

We had been with the previous agent and company for over 10 years and his response to our request in lowering our premiums was to raise our deductibles and/or lower our coverages. As shopping for insurance isn't one of my favorite activities, and the underlying belief that we couldn't do better – we stayed with him. After making the first claim in over 8 years - and it being a real pain, his office consistently asking us for information we'd already provided and I noted that they'd made an error about the status of our oldest son's truck coverage while he was deployed – I had had enough.

Thankfully, you walked into our PowerCore meeting and I was more than happy to shop! We are thrilled with the savings you found while increasing our coverage, finding coverage for things we didn't know we needed to cover – AND particular to this mama bear's heart – better coverage for our second son at his home and for his car.

You have proven yourself to be diligent, trustworthy, professional and a community supporter as well. We have recommended you already and will continue to do so.

Sincerely,

Annie DeRose-Broeckert
SuperSonicPitBullREALTOR®
New Farmers Insurance Customer and Volunteer Promoter