



GUIDANCE MORTGAGE LLC

Les Small
Turin Pest Control
4829 GA-16
Senoia, GA 30276

June 12th, 2025

Dear Les,

Living most of my life in Wisconsin and the Midwest, the only pests that I had to worry about were mosquitoes in the summer, and the occasional house centipede in my basement. Boy is it a different story down here in Georgia. Learning what a termite bond is, and dealing with my daughters new unlocked fear of cockroaches was unexpected when I moved here.

To make things easy, I initially continued to use the pest service the previous owner had used and thought it was normal to see cockroaches in and around the home daily. There was even one cockroach that I had nicknamed Lester the Pester (not after you since I didn't even know you at the time) that would come out every evening in my screened-in porch as I watched my nightly tv.

Then I met you in PowerCore and you assured me that visits from Lester wouldn't be happening with Turin Pest Control. I have now had Turin Pest Control for over two years, and your team has always been very communicative, polite, and on time. I can honestly say that it's almost like living back in Wisconsin, more rest without the pest.

Thank you from me and my family!

Phil Terranova
Director of Operations I Loan Officer
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