



June 18, 2025

Lauren Porter Ins Agency, Inc. - State Farm

4343 Shallowford Rd. Ste 330
Marietta, Georgia 30062

RE: Endorsement of Lauren Porter, Lauren Porter Ins Agency, Inc. - State Farm

To Whom It May Concern,

I am writing to express my deepest gratitude and wholehearted endorsement of Lauren Porter. In a world where customer service often feels transactional and impersonal, Lauren stands out as a state-of-the-art agent whose dedication, warmth, and professionalism go far beyond the call of duty.

Though I have been with Allstate for some time, I had never experienced the level of personal care and attention that Lauren provided. From our first interaction, it was clear that she wasn't just doing a job—she was building a relationship. Lauren took the time to explain everything clearly, guiding me through my home and auto needs in a way that made the process seamless and reassuring. Her smile and warmth are unmatched.

What truly set Lauren apart, however, was her willingness to go above and beyond—not just for me, but for my entire family. She made such a positive impression that even my 17-year-old daughter, who is typically reserved around adults, felt completely at ease speaking with her about getting car insurance so she can finally drive on her own and not rely on her parents for a ride, which to be honest, I was tired of doing. I digress, back to Lauren, her level of trust and connection is rare and speaks volumes about who Lauren is, not only as a professional but as a person.

Thanks to Lauren, what could have been a stressful experience turned into one of the smoothest and most positive customer service interactions I've ever had. She is thorough, compassionate, and incredibly knowledgeable. I am genuinely thankful for the opportunity to work with Lauren and am confident that anyone who has the privilege of doing so will feel the same.

I highly and enthusiastically recommend Lauren Porter to anyone looking for excellence, care, and peace of mind in their insurance experience.

Warmly,

Dolapo Babalola, MD, FAAFP, DipABLM, DABOM
Physician & Owner, LAYF Wellness