



June 6, 2025

Michael Sage
THAT 1 PAINTER
370 Thrasher St NW
Norcross, GA 30071

Dear Michael,

Preparing a home for sale is always stressful, but in our case, we had a very tight timeline to ready our house for the market. The full interior paint job was the largest financial and time commitment on our list. Within 24 hours of me reaching out, you had a project manager at my home, followed by an estimate in my inbox shortly after. Your team understood my urgency and was able to get a crew assigned to work within days.

My project manager, Parker, was engaged and took the lead from the start. He provided daily updates so my family knew what was accomplished that day and what to expect the next. He coordinated work around two work-from-home professionals and a high school senior studying for finals, staying flexible while remaining productive at every step.

Our crew leader, Oscar, was courteous and conscientious throughout the process and went above and beyond helping as we prepped rooms for the crew. The job was completed with exceptional quality and attention to detail, finishing two days ahead of schedule. I appreciate you, Parker, and Oscar, for providing extraordinary service, making a challenging project much easier for my family.

Sincerely,

A handwritten signature in black ink, appearing to read "Byron Hooper", with a long horizontal line extending to the right.

Byron Hooper
Owner
Black Maple Insurance
3455 Peachtree Rd NE Ste 512
Atlanta GA 30326
byron@blackmapleinsurance.com

