

June 26, 2025

Zach Floyd
Go Roofing



Dear Zach,

Wow! I cannot thank you enough for your what you did for me and my recent listing client.

As you know, the client's homeowner's insurance company has a reputation for say "No" regardless of the evidence of hail damage to the roof. After your initial inspection and interaction with the insurance company, the initial answer was indeed "No."

But being the fighter for right that you are, you followed up with the insurance company and literally one week before we were scheduled to put the house on the market, the approval came through.

That was great news to my client! And to me! But wait, now came the scheduling dilemma.

We would LOVE the new roof to be in the listing pictures, and the photographer was scheduled for Tuesday afternoon. I looked, and there were no appointments available to move the photos later. And Monday, we were moving in furniture for staging, so Monday wasn't going to work.

You managed to get a crew to the house THAT SATURDAY! TWO DAYS after getting the roof approved. WOW!

Your dedication to helping me and my client meet our goal of presenting the house in the best possible light was amazing and so so appreciated. Not to mention that the roof was a great help in getting my clients the best offer possible on their house.

Thank you, thank you, thank you for helping my clients meet their real estate goals and for making me look like a genius for recommending you.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Kelly Vandever', with a long horizontal line extending to the right.

Kelly Vandever
REALTOR®
Keller Williams North Atlanta