



Goosehead Insurance  
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When thinking of the ideal banker, one might consider traits or skills such as integrity, strong communication, and financial know-how. Carmela Arreguin has each of those in spades. However, what's most impressive about my banker is her consistent balance of professionalism and kindness.

When I had a sudden and urgent need for a business checking account, I had serious doubts whether anybody could meet the last-minute deadline required. I called Carmela in a panic, and she quickly put my concerns at ease by outlining the process and making sure I knew she would get the job done. Within hours, the account was open.

Since then, Carmela has consistently checked in with me to ask how the business is developing and to make sure nothing is needed from her. She often follows up by sending information on product offers that she thinks might be useful now or down the line.

Recently, I needed to purchase a new car. Carmela was my first call. She once again clearly outlined the process and made sure I knew the important details to consider regardless of whether I chose to use her company for the financing.

To say that I've been blown away by Carmela's consistent attention to detail and proactive communication would be an understatement. A smart man once told me, "never care what someone knows until you know they care." It's clear Carmela genuinely cares about her clients and she's certainly an expert in her field.

I strongly recommend Carmela for anybody with business and/or personal banking needs.

Sincerely,

Joe Schwartzmiller