



August 12, 2025

Robert Hamilton
Roofing Done Wright
2260 Del Ray Court
Decatur, GA 30032

Robert -

My rental property had a worn-out roof, damaged gutters, and soffits — and I needed help. You arranged an inspection within 24 hours and created a video with detailed explanations of the damage to the shingles along with guidance on how to file a claim with my insurance provider.

You followed up diligently and met with the adjuster that the insurer finally sent out several weeks later. To my surprise and delight, the replacement was fully approved!

Work commenced quickly thereafter, and you kept me updated on the progress with photos. Despite some weather challenges, the roof was fully replaced along with the gutters and soffits — all with minimal disruption to my tenants.

This resulted in a fully protected property, happy tenants, and a zero-surprise bill — because Robert made sure it was done right the first time.

Thank you for your diligence and dedication to your craft.

A very happy homeowner,

A handwritten signature in blue ink that reads "Carly Harrington".

Carly Harrington, Owner

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