



October 21, 2025

Dear Brandon,

I've written a letter about you before. It was praising the way you did business. You were prompt, communicative, courteous, and thorough.

This letter is more about your craft. You were able to fix a leak in our kitchen ceiling that has vexed many other professionals. My husband and I had given up hope the leak could be fixed.

With the help of photos, you clearly explained your process and backed it up with a six-month guarantee of your work. Thank you for tackling what we thought an impossible task. I'll forever refer to you as "The Leak Wisperer"!

Best,

A handwritten signature in cursive script that reads "Gina".

Gina Hill