



November 12, 2025

Dear Nyemade,

It was Ms. Insurance Lady.com for the win! I cannot thank you enough for taking care of a challenging situation. I ran into issues with a client's insurance when trying to close on a recent refinance. My client had (as known in the industry) the insurance of last resort... a policy directly through the state of Georgia. Seemed my client ran into some tough situations and wound up with several claims over the past five years. The policy on the current mortgage wasn't even sufficient to cover the home in the event of a total loss.

Ouch!

While this policy worked on a loan already closed, it was insufficient to take out a new mortgage. Without a standard policy, the client could not close on this new loan.

Nyemade to the rescue! Within 24 hours, you had a carrier who only went back three years on claims. This eliminated the two major claims on the home. Another 24 hours later, you provided us with standard market insurance covering the home and sufficient for loan approval. The closing was able to take place inside our timeline.

I cannot thank you enough for jumping on this challenging situation. Your communication, effectiveness, and speed on providing the documents to me needed for approval was crucial. I will gladly continue referring my clients to you.

Sincerely,

A handwritten signature in blue ink, appearing to read "Clay Jeffreys".

Clay Jeffreys
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