



Bill Cox  
Head Teller  
Renasant Bank

Bill,

I want to thank you for your help in moving my Toastmasters club to Renasant Bank.

When I took over as the treasurer for my Toastmasters club, the outgoing officers made it clear we needed to find a new bank. Despite my Toastmasters club having banked for years with the same bank, the bank made it clear they didn't want us as a customer. Instead of helping us make the most of our account, we ended paying fees to them rather than spending that money providing benefit to our club members.

While the notion of changing banks seemed daunting, but you made it so, so easy.

The way you worked with me as the club treasurer and the newly elected club president was so appreciated. The two of us, plus the outgoing treasurer, all live and work in different parts of Atlanta. You coordinated setting up the account in such a way that worked for all of us and our schedules. And it was all done without experiencing any interruption on serving our members.

PLUS - You even reached out to me to make sure that I turned off the "paper" statement feature, knowing it was important to us to be wise with the club funds, and you saved us money. I've never had a bank reach out to save me fees! Outstanding!

Thank you, Bill, for the care you took with this transition and for making me look good by recommending you and Renasant Bank to my Toastmasters club.

Sincerely,

A handwritten signature in black ink, appearing to read 'Kelly Vandever', followed by a long horizontal line.

Kelly Vandever  
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