

Shawn,

Thank you. I'm so genuinely grateful for all the support and guidance you've given me with my business over the past few years.

One of the things I love most about iThink Financial is that it feels like a small-town bank—in the best way. You're not just a customer or a transaction. You're a member, working with people who genuinely care and have your back. There's no jumping through hoops, no talking to robots—just personal, thoughtful service from real people who want to help. I'm so grateful to have a place I trust to refer my friends, family, and clients for all their banking needs.

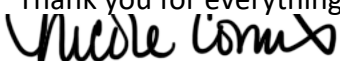
When I came to you with the idea of creating a personal financing option for my clients, you rolled up your sleeves, did the research, and became my thinking partner. That collaboration was a total game-changer—it played a huge role in helping me hit some of my biggest goals this year, and I know it'll be instrumental to my growth moving forward. That kind of partnership means everything to a small business owner. You've shown up not just as a banker, but as a true business partner.

I always know my clients are in good hands with you—someone who's thoughtful, trustworthy, and genuinely looking out for what's best for them. You don't just follow guidelines—you think outside the box, speak up for your clients, and find solutions that actually make sense. That kind of thoughtful advocacy is rare—and so tremendously appreciated.

Your customer service consistently goes above and beyond. You're always there when I have a question—ready with guidance, creative options, or just a little encouragement when I need it most. Honestly, you've been one of my biggest cheerleaders—and every small business owner needs someone like that in their corner.

I'm truly thankful to have you as a resource—for my business, my clients, and my community. You're one of a kind.

Thank you for everything.

A handwritten signature in black ink that reads 'Nicole Comis' in a cursive script, matching the style of the logo above.

Nicole Comis, PCC
Professional Certified Coach