



20 Green Valley Trail
Cartersville, GA
30120
(770) 596-5064

Mrs. Amanda,

A cold start to the morning quickly turned into a stressful situation when the home temperature dropped to 48 degrees—and a 9-month-old's room reached just 45. Getting the family warm and safe became the immediate priority.

A call was made early expecting to leave a voicemail and get in line for when the office opened. Instead, your team answered on the second ring and had someone on-site by 8:00am sharp. That level of responsiveness made an immediate impact.

Elijah arrived courteous, professional, and respectful of the home and family. The issue was quickly identified as a frozen condensate line that had shut the HVAC system down. Not only was the line thawed, but it was also repositioned to prevent the issue from happening again—providing a long-term solution, not just a quick fix.

What started as a cold and stressful morning turned into a great experience. Fast response, clear communication, and quality workmanship made all the difference. That level of service makes it easy to refer you with confidence.

Thank you for taking care of our family when it mattered most. That level of service makes it easy to refer you with confidence.

Sincerely,
Cameron Furr
Operations Manager
1st Choice Plumbing

678-761-5795