



20 Green Valley Trail
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Mr. Tim,

Reviewing insurance coverage for both home and vehicles can quickly become overwhelming—especially when trying to balance better protection with rising costs. Finding the right fit without overpaying was the goal, but navigating policies, escrow, and bank requirements made the process more complicated than expected.

You stepped in and made the entire process simple and efficient. Not only was better coverage secured at a lower cost, but every step—from working through escrow to coordinating with the bank—was clearly explained and handled with professionalism. Communication stood out the most. Whether it was quick, efficient updates during a busy workday or taking the time to calmly walk through details over the phone while I was out hunting, you made sure everything was understood before decisions were made.

What could have been a stressful and time-consuming process turned into a smooth and confident experience. Better coverage, lower cost, and complete clarity along the way made all the difference. That level of service makes it easy to refer you with confidence.

Thank you for taking the time to guide us through the process and making sure everything was handled the right way.

Sincerely,
Cameron Furr
Operations Manager
1st Choice Plumbing

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