



Jay Hassell
Rapid Response Plumbing

It was a Friday afternoon when we had an unexpected plumbing issue—a pipe burst inside our garage wall connected to an outside faucet. We needed help quickly.

I remembered meeting Jay Hassell at a PowerCore event and was grateful I had kept his card. When I called, Jay answered right away, coordinated with dispatch, and within minutes a plumber was on the way to our house.

The plumber had to cut into the drywall to access the pipe, then replaced the damaged pipe and replaced the outside faucet. The work was handled quickly and professionally.

What stood out to me was Jay's responsiveness. He didn't just take the call and pass it along. He followed up with me that evening to make sure everything had been taken care of.

In a stressful moment, that kind of communication and care made a real difference. I'm happy to recommend Jay Hassell and Rapid Response Plumbing.

With deep gratitude,

Beacons of Change Founder
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