



To whom it concerns,

I am pleased to highly recommend Lily Chastain, Justin Chastain, and the entire team at NBS Roofing for their outstanding professionalism, exceptional customer service, and commitment to quality.

It has been nearly ten years since my roof was replaced, and I recently learned how important it is to have periodic roof maintenance inspections performed by a reputable roofing company. Identifying small issues today can help prevent much larger and more expensive repairs in the future.

From my very first interaction, NBS Roofing exceeded my expectations. Lily Chastain scheduled my appointment and was courteous, professional, and organized throughout the process. She clearly explained what the inspection would include, when Justin would arrive, and what I could expect. Everything happened exactly as promised.

Justin Chastain arrived early and immediately impressed me with his professionalism. Before beginning the inspection, we spent some time talking about life and business. It was clear that Justin is not only knowledgeable about roofing but also a genuinely kind, intelligent person who takes pride in helping others.

Justin performed an incredibly thorough inspection, providing me with more than twenty detailed photographs and a five-minute walkthrough video explaining the overall condition of my roof and pointing out areas that should be monitored over time.

He also sealed my pipe vents and exposed fasteners, preventative items and areas that should have been sealed when the roof was originally installed, nearly ten years ago. His attention to detail and willingness to go above and beyond truly stood out.

Because of Justin's expertise, I now understand the health of my roof better than ever before. Instead of wondering if there are hidden problems, I have confidence knowing exactly where things stand and what to watch for in the future.

NBS Roofing is a family-owned company built on integrity, honesty, and exceptional customer service. I would confidently recommend them to anyone needing a new roof, roof repairs, or simply a professional maintenance inspection to stay ahead of costly repairs.

Sincerely,

Richard Trabue