

16 January 2017

Mr. Brooks Mackintosh
One West Court Square
Suite 410
Decatur, GA 30030

Dear Brooks:

When I asked you to update the power of attorney and living trust for my blind and wheelchair-bound aunt, I knew I was putting her in good hands and I knew you would provide the most straightforward solution for her situation.

I knew you would create the documents she needed and that you would help me make sure there was always someone to look after her if something happened to me, and that you would know where the gaps in her current will might be.

You did so much more.

I did not expect that you would travel to my home to meet her and to serve as notary for the transactions.

I did not expect you to patiently read every single word of the living trust, the power of attorney and the updated advance directive, to check in with her and make sure she fully understood the legal language and that all the decisions were hers.

It was a pleasure to watch you untangle the legal jargon and explain the intention in a way she could understand and trust.

Thank you for your willingness to save her a difficult and painful visit to your office. Thank you for your patience, your understanding that things would move rather slowly, and above all, the kindness and respect you showed my aunt.

I look forward to finding opportunities to refer you to friends and colleagues.

Warmest regards,



Jill Pullen