



G. B. "Doc" Edwards
Independent Distributor
2631 Hogan Road
East Point, GA 30344

12 December, 2011

To Whom It May Concern:

I am a committed Do-It-Yourself homeowner. There are very few one man projects that are beyond my capability. Painting, carpentry, electrical, and yes, plumbing are all within my grasp. But sometimes I want help.

We contacted Dale Johnson to look at several extensive plumbing repairs that I had been putting off and putting off until finally concluding that I did not want to do the work myself. When he came to assess the work, I told him exactly what I wanted done, and pretty much exactly how I wanted it done. After we discussed the job and he indicated he understood the issues involved, he rendered a very fair cost estimate.

When Mr. Johnson arrived with his helper, they worked long and diligently to replace the defective cast iron waste pipes with new PVC, and to upgrade and reroute part of the copper water supply system. The work was performed to specification.

Not only was I pleased with the outcome, Mr. Johnson deserves a measure of extra credit for his ability to deal with a certain amount of homeowner interference. He will be contacted to do my next job, too.

Sincerely,

A handwritten signature in red ink that reads "Doe".

G. B. Doc Edwards, Distributor, SendOutCards