

August 31, 2026

Chris,

When it came time to find a senior living community for my mom, you were an incredible resource for our family.

Our timeline wasn't exactly straightforward. Plans changed, dates moved, and what we thought we needed sometimes changed along the way. Through all of it, you were patient, responsive, and always there when we needed help.

More importantly, you listened. You took the time to understand what we wanted, what my mom needed, and what would make the transition work for our family. You gave us options that made sense for her rather than simply handing us a list of facilities or trying to steer us toward a particular choice.

You also joined us as we visited communities. Having you there made a tremendous difference. You knew what questions to ask, what to look for, and gave us insight into each community and what living there might actually mean for my mom. At no point did we feel pushed toward a decision. We felt informed enough to make the right one.

That support didn't end once my mom moved in. You have continued to be available for questions, concerns, and advice as we've worked through the transition. That has meant a great deal to us. Finding a place is one thing. Knowing someone is still there after the move is another.

There are a lot of emotions involved in making this kind of decision for someone you love. You brought knowledge and experience to the process, but just as importantly, you brought patience and compassion.

We would highly recommend you to any family trying to navigate senior living options for someone they care about. You made a difficult process easier, helped us feel confident in the decisions we were making, and most importantly, helped us find the right place for my mom.

With appreciation,

David Howington
and family