

January 7,2011

This is to recommend the best plumber I've hired in my 45 years of needing a plumber. I bought a 1947 bungalow in East Lake Terrace that passed the inspection in all areas. My water pressure in all sinks worked fine during the inspection process. The second day after moving in I experience almost zero water pressure in the kitchen sink. This pressure has made cooking and cleaning up very challenging. I had a plumber look at the problem and he seemed to think that all my pipes needed to be replaced. After joining PowerCore and meeting Dale Johnson with Dale's customs I decided to have Dale take a look.

Dale is a Member of the Decatur PowerCore team.

Dale came to my house and crawled under my house and I might mention the crawl space is not meant for anyone other than a very petite person. After looking the situation over he was going to get back to me with an estimate. Dale called me a few days later and said he wanted to check on other problems. Dale came over and looked under the sink and this is where his problem solving skills came in to play. Dale after an hour or so took the sprayer apart and inspected everything thoroughly. He determined a small piece of wood the size of an end of a toothpick was lodged in part of the sprayer that limited the water flow to the faucet.

Dale replaced the part necessary and removed the wood chip and I am enjoying cooking more than ever.

He saved me thousands of dollars that I can now use on other renovations.

I will be using Dale and referring him for many years to come.

Mary Snodgrass

Manager-Maud Baker Florist and Gifts in Decatur, GA