



03/03/2014

To Whom It May Concern:

As an insurance agent, it is of extreme importance for me to have a trustworthy network of people that can service my clients when they are in the unfortunate situation of having a claim. I am very lucky to have met Duncan Cotrell, owner of The Entry Enforcer, to help my clients if one of them has had a forced entry. About 6 weeks ago, I received a call from one of my clients who was in tears because she had just been the victim of a burglar kicking in her door and stealing a lot of her personal belongings. She called me prior to calling the police looking for advice on how to proceed. After telling her to call the police, I immediately said I would be introducing her to Duncan Cotrell from The Entry Enforcer, as he would be able to secure her premises and ensure that the crooks would not be able to break back in. Making this connection put her at ease and was just one less thing she had to stress about.

I followed up with the client a couple of weeks after Duncan completed the work to see how the process went and follow-up on her claim. She went on and on about how nice Duncan was. She said he was extremely knowledgeable about securing entry points and taking preventative steps to reduce the likelihood of her being broken into again. She said that besides being nice, his rates were reasonable. She hopes to never have to use Duncan for emergency entry reinforcement due to a break-in, but would certainly refer him to her friends and family should they be in need and would certainly use him for his handyman services.

I am tremendously thrilled to be able to refer my clients to Duncan. From the first time I met him, I knew that he would be professional, punctual, and make me look good for passing his information to my customer. I would gladly refer any of my clients to Duncan in the future.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael Sussman", written over a horizontal line.

Michael Sussman

Haven Insurance Group

Owner/President

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