



Paul Thompson  
Zero Electric Design  
2129 Pine Forest Dr. NE  
Atlanta, GA 30345

To the reader of this letter,

There are so many good things you can say about Paul Thompson and Zero Electric Design. Attention to detail, thorough, helpful, personable, professional, timely.

I've had many service people work on things in my home and usually a 2 or 3 hour window is what is provided for their arrival. Paul sets a time and commits to it, and, when only 5 minutes behind he texted me to let me know. During a busy week, his timeliness was very helpful!

What I truly appreciated about Paul, is how willing he was to explain what he was doing and why it was the best solution. Paul setup an outdoor electric outlet for me and explained why my existing setup wasn't working. When I asked him to look at my landscape lighting before he left, not only did he install the new light fixtures, but he also showed me how to install them. Paul patiently and thoroughly explained how the connections were made, so I could easily replace broken lights in the future.

Paul's thoroughness doesn't come at the cost of efficiency. He gets the job done and makes sure you are fully educated, but still manages to keep the appointment from dragging on.

I wouldn't hesitate to recommend Paul Thompson and Zero Electric Design for any tasks around the home that require a qualified electrician.

Warmly,

Meredith Sims