



July 20, 2020

Cliff Wilcox
State Farm –Wilcox Agency
1160 Grimes Bridge Rd., Suite F
Roswell, Ga 30075

Dear Cliff,

Thanks for providing expert advice and diligence with Homeowners Insurance Policy for my first-time homebuyers. I appreciated all the extensive time you took with them to explain coverages and how they should best be protected. This was their first home purchase in the United States and they were totally unaware of what coverages they needed and were unaware what it all meant. You were thorough and answered their questions. I know my clients felt confident that they were well informed and treated fairly. Confidence is a huge factor when referring clients to an Insurance Agent and you provided that to them.

State Farm is a respected name in the business and when referring buyers out, I know they are familiar with the name and reputation for getting the job done. You, as an agent, set yourself apart by being very detailed and taking the time required to best educate and service the customer.

Thanks again, and I look forward to continuing working with you in the future.

Sincerely,

Mark Hutchins

Mark Hutchins
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