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Dear Debbie,

We moved to Atlanta nine years ago and were overwhelmed by the details of a cross-country move. So when it came time to insure our new residence, we didn't give it much thought and selected one of the major insurance providers. And to make things even easier, they also insured our cars.

Fast forward to fall 2021 when a major storm came through our neighborhood and our newly renovated basement nearly flooded. An issue we never had before, but one we feared could happen again. Our current policy didn't have flood insurance, and we began to consider our options. I immediately reached out to you, and you quickly and painlessly got the information you needed to start shopping for a new policy.

Not only did you find a policy that included flood insurance, but the premium was lower than our current policy without flood insurance. Additionally, you shopped around for our auto insurance and were also able to lower those annual premiums – for the same coverage. And if the lower premiums aren't enough, you and your team are always so wonderful to work with. Everyone consistently responds to my emails with a thorough answer within 15 minutes. Every time.

I'm grateful to you for providing us with better insurance at a lower rate. And I'm relieved because you took the time to make sure we have the coverage we need to be properly protected. Thanks, Debbie!

Sincerely,

Stephanie Gustafson