JAY BRYAN BELL, P.C.

Attorney at Law

Jay B. Bell, J.D., M.B.A. 234 Luckie Street Lawrenceville, GA 30046

678-646-5660 770-818-5445 (Fax)

November 11, 2012

Mr. Mike Matthys Ambassador Window Cleaning

RE: Recent Work

Dear Mike:

I wanted to let you know how pleased my wife and I were with your work yesterday. When you say you provide a "professional" service, you are certainly telling the truth. Your crew arrived at our home when you said they would arrive, and they finished the job when you said they would be finished. They also cleaned up very well and the windows, inside and out, look fantastic. I will certainly recommend you to my friends and clients, and look forward to having you back out to our house next year. Thank you again for such a wonderful job.

Very truly yours,

Jay/B. Bell