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To a business owner who is experiencing growth...

A business getting a lot of calls is a good thing, but not having a process on how to handle them properly is a problem that needs to be fixed.

Earlier this year I was having a meeting with a new business coaching client and a few members of his team, but every few minutes someone would have to get up and leave the meeting to answer the phone. The business owner explained the person who handled calls resigned and they had not replaced them yet.

This gave me the opportunity to tell them about The Hive Solution and the virtual front office support they provide for small business owners. Carrie came by the next day to do a demo of her call management support system and this business owner became a Hive client on the spot.

Fast forward 10 months later, my client is thrilled with way Carrie's team handles their calls and schedules appointments for sales staff. Ultimately the decision to outsource this part of their business to The Hive Solution presented my client the opportunity to restructure their administrative staff to better serve both customers and employees.

If you're looking for help managing the calls coming into your business, looking for call support when staff is on vacation, or simply want administrative assistance in key areas within your company call Carrie Jones at The Hive Solution first!

Sincerely,

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