

February 21, 2014

Ms. Patty Voelz
Sandy Springs Branch
225 Sandy Springs Circle
Atlanta, Ga. 30328

Dear Patty,

As you know, a couple of years ago, I switched from one of the large national banks to Fidelity Bank and have never been happier. The service and care could not be better. But I am writing about another unrelated matter.

Recently I had a friend whose mother is recovering from surgery and is not able to go out and take care of important personal affairs. She had an urgent need to have some documents notarized and her family had not been able to find someone to help with that.

But voila! Patty Voelz to the rescue!

You were kind enough to take time out of your busy weekend to go the rehabilitation center and help the family with this! Your kindness and going above and beyond the call of duty will never be forgotten by that family or me. And it exemplifies why you and Fidelity Bank epitomize what is the very best of community banking.

I and my fellow PowerCore teammates are lucky to have you on our team and taking such great care of us!

Best regards,
Joe Huebner
Owner
Summit PC, Inc.