



Hiram Office
75 Metromont Road
Hiram, GA 30141

January 25, 2022

To whom it may concern:

Details matter when it comes to insurance coverage and with Linzy Parsons, she pays attention to the details! I have known Linzy for a few years now and we were finally able to utilize Linzy as our insurance agent back in October of 2021. Linzy helped us switch over our auto and home insurance, and even helped us add an ever so important umbrella policy to protect our family even more. I am not an expert when it comes to insurance and I was comfortable with what Linzy recommended to us. She is a wife and mother as well so I know she would make sure that we had sufficient coverage for our assets. Linzy was prompt and took care of what we needed in a very timely manner. She made a few recommendations for us and took the time to walk us through each one. Linzy saved us \$400 a year on home and auto and got us even better coverage, which was amazing. However, it wasn't until we had a major water leak that I realized how invaluable Linzy's knowledge is when it comes to insurance coverage. She pays attention to the details! Linzy had added water service line coverage to our policy, so where our home warranty fell short (because it was outside of our home's foundation) our homeowners insurance kicked in! We ended up having to replace our main water line, our invoice was for \$4000. In a conversation with Linzy she mentioned she added water service line coverage and that I should check with the claims department to see if it is covered- and an added bonus was this type of claim would not cause our premiums to increase either! After a couple of weeks, we were refunded \$3500- minus our \$500 deductible for the water line repair. This was huge for our family and our finances. We were able to recoup some of our emergency savings and now we won't have to worry about an increase in our homeowners insurance premiums either. If you haven't shopped insurance with Linzy, you're missing out! I know our previous homeowners coverage didn't have these little details that Linzy made sure to include. Thank you Linzy for your knowledge and commitment to making sure you are covering every little detail when quoting insurance for you clients!

Forever grateful,

A handwritten signature in black ink, appearing to read "Nicole Valdez".

Nicole Valdez

Assistant Vice President