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ADMITTED IN GEORGIA & FLORIDA

January 4, 2016

H. DARRELL GREENE
1937 - 2003

Austin R. Eades, Agent
Eades Insurance Agency, LLC
127 Church St. Suite 140 A
Marietta GA, 30060

Dear Austin:

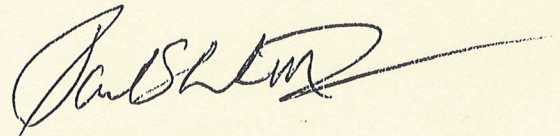
Back when you were on the Marietta Square Team, I referred you a client of mine, who was unhappy with her health insurance agent. She had an unpaid hospital bill following a car wreck several months earlier. She didn't have medpay coverage, and the hospital refused to submit the bill to her health insurance company. Instead, they turned it over to their attorneys for collection. Her health insurance agent didn't know what to do.

When this client hired me for her personal injury claim, I contacted you for advice and guidance on how to get the hospital bill paid through health insurance. You were already my agent, and I had confidence in referring people to you.

After we switched to you as her agent, you dove right in to tackle the problem. You determined that it was not too late to file the claim and that it was a covered expense for which the deductible had been met. You knew exactly what to do. You were instrumental in getting the issue resolved based on your knowledge and experience in the healthcare industry, and your numerous contacts, including one at this particular company.

Thank you again for a job well done, Austin. You exceeded all expectations.

Sincerely,



Paul Shimek III,
Personal Injury Attorney
www.paulshimek.com