

LAW OFFICES  
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ADMITTED IN GEORGIA & FLORIDA

September 16, 2015

H. DARRELL GREENE  
1937 - 2003

Tom Bunch  
Tom Bunch, Inc.  
82 Richardson St.  
Atlanta, Georgia 30312

Dear Tom:

I wanted to take this opportunity to express my appreciation for replacing my two air conditioning units that were 28 years old. When they stopped cooling and began leaking condensation water, I knew it was time for replacement, and I started inquiring into HVAC contractors. I received six recommendations, including one from Wendy Kinney, who highly recommended you. I called the six, but no one returned my call except for you. You came out to my house, personally inspected the system, and gave me some very reasonable options for replacement. It was obvious that you thoroughly know the technical aspects of your business. Although I had done some research and had a good idea of what the cost would be, I was pleasantly surprised by your quotes; I didn't even bother getting any other estimates. You had earned my trust.

You sent out two professional, hard-working technicians to perform the heavy work. I met them in the morning and then went on to the office, leaving them to work in my unattended house. (I knew you had lots of liability insurance). When I returned that night they were still working. I had no idea how much work was involved. You came back out to the house the next day to inspect the completed work, which was done perfectly.

With my new, efficient air conditioning system I now enjoy frosty temperatures on hot summer days...and my electric bills are half of what they used to be. It is a pleasure working with you, Tom, and I highly recommend you to everyone.

Sincerely,



Paul Shimek III,  
Personal Injury Attorney  
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