

LAW OFFICES
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ADMITTED IN GEORGIA & FLORIDA

H. DARRELL GREENE
1937 - 2003

April 27, 2005

Shaun Drey
Syscom Technologies
2160 Kinston Court
Suite D
Marietta, GA 30067

Dear Shaun:

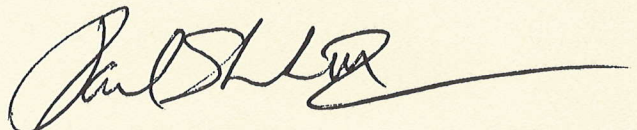
I had the honor and privilege of being your first customer to purchase the new Hewlett Packard Laser Jet all-in-one copier machine. This multi-function machine not only copies at a rapid rate, it scans, prints, and faxes, thus eliminating the need for our old carbon-ribbon fax machine, paper-jamming prehistoric copier, and ink gobbling computer printer.

This machine has boosted our efficiency and productivity, and it meets all the demands of our office. The price was very reasonable---nearly half that of the comparable competitor models and with a better warranty. The new technology incorporated in this machine is superior to that of the competition. No more replacing both drum and toner cartridges since they are combined into one, and this cartridge is inexpensive, especially compared to the printer ink jet cartridges.

Not only is this machine great, the service you provided was exceptional. You came to our office, set up the machine, ran demonstrations, and explained all the features. You stayed until all questions were answered. You even calculated the annual cost per page savings based on our expected usage. You are very personable, professional, and dependable, and you made us feel very comfortable with this purchase.

Thanks again, and if you ever want a reference from a satisfied customer, I am available.

Sincerely,



Paul Shimek III