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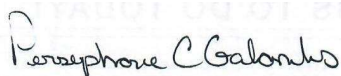
Dear Tony,

I cannot thank you enough for turning a difficult and scary event into a dream come true. When my mom was in a car accident that totaled her car, she was physically okay but badly shaken. There were a few days where it was hard for her to be in the car. Every person that came from a crossroad as we were driving caused her to jump and clutch the door handle. She was so upset about the whole accident and did not want to talk about it with anyone. I was forbidden to say anything on social media.

After about two days, the shock wore off and the reality of figuring out how to get another car set in for her. She became overwhelmed at the prospect of searching for a car, particularly during a shelter in place order. I called you immediately because I knew you could listen to what she wanted in a car and translate it into her dream car. She had not enjoyed her car for at least two years prior to it being totaled. I could see her excitement build as she discussed what type of car she wanted. During our Zoom call with you, you were able to show her an amazing selection of cars that fit her criteria. She got so excited and it was almost like the accident became a bit of a blessing for her. Finally, she was able to get out of a car she had come to dislike and she could go after her dream of a mid-sized SUV or small truck. You spent time with us explaining the process which was so easy that Mom was very excited and in no way overwhelmed.

The stressful situation of having a totaled car was magically changed to a fun car hunt without the stress of going to a car lot and having to deal with a high pressure salesman. Mom decided on the car she wanted and you went forth to get the car of her dreams. Not only were you able to get the exact car she wanted, you were able to secure it for a good amount less than what she could have gotten on a car lot. The joy on her face when she came home with that car was so wonderful. She LOVES her car. She is constantly talking about all the great things about her car. Thank you for helping my Mom get her dream car with no stress at all.

Sincerely,



Persephone Galambos