

July 15, 2022

When I turned 26, I like many was removed from my parent's health insurance and didn't know the first thing about getting individual coverage. Craig was referred to me the month prior and I couldn't be more appreciative. His knowledge, guidance, and communication through that process got me coverage that is the best thing i could hope for while being very affordable.

His guidance extended past myself when I had my child and he helped me make sure he was covered at birth and even now. Even though Craig didn't write a policy or gain anything from this himself, he never hesitated to answer my call and give me the answers I needed. I was relieved to have Craig in my family's corner.

Craig, every year since we began working together, has helped me stay enrolled and reevaluate my options, but above all that, he once called me out of the blue, not around any enrollment date, to inform me that my insurance payments could be lowered and I should be receiving a check in the mail. I was thrilled by this news and I was even more grateful for Craig now with proof that he kept me in mind more than just at renewal time.

Sincerely,

Paul Mitchell, Print Manager
The UPS Store 2524