

March 2, 2020



Dear Lynn,

I wanted to reach out to tell you the feedback I got from a referral I had sent a few months back. The dear friend is going through difficult personal matter and to add to her challenges mentioned frustration and lack of response from her CPA firm. Without hesitation, I recommended she contact Killingworth & Spencer. While, I did not expect you personally to reach back out to her as I'm aware your capable team is responsive and knowledgeable, the fact that you took the time to listen to her and clearly put compassion above anything was very touching. She could not have said nicer things about your conversation. It reminded me that in all businesses, personal connections with a customer should always come first.

Thanks for taking care of a dear friend.

Warm Regards.

Allen Truett – Director of Client Growth