



August 19, 2022

Dear Brandon,

Thank you so much for taking care of my roof!

Recently I was cleaning out an attic space, when I noticed a couple of boxes looked deformed. They were dry, but clearly had been wet. Looking up, I found a rafter a few feet away where the water was coming in from the roof and sliding down into the attic. Not fun.

I called and you came over the same day. Before you even got on the roof, you told me it was most likely due to a boot leaking. Sure enough, you were correct. You came off the roof and showed me a lot of photos of what it looked like up there. You also checked the other boots and noticed some appeared newer but not installed correctly. Again, you were right. They were newer, but I had no idea the wrong type of sealant was used when the other roofing company installed them.

You suggested just replacing all of the boots with a larger version and would also touched up a few areas where shingles needed replacing.

Not only did you repair the original problem I contacted you about, you prevented future problems and all for at a reasonable price.

Brandon, thank you for your expertise, quick response, and great work on my roof. I don't think about any water intrusions anymore when it rains!

Sincerely,

A handwritten signature in blue ink that reads 'Clay Jeffreys'.

Clay Jeffreys
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