



RCB CONSULTING GROUP, LLC

June 10, 2020

Eleanor Thompson
Artsprinting.com
470 Satellite Blvd NE, Ste. G
Suwanee, GA 30024-7134

Dear Eleanor,

I wanted to take a moment to express my sincere thanks for the work you have done with me over the last several months. As a small business owner who rarely has print requests, I don't usually have much notice before delivery is required, and my needs can sometimes be a moving target. You have been the ultimate professional and completed the job with patience. My last request was needed within 24 hours, and you delivered without hesitation.

I have no problem referring potential clients to you. I can personally express to them my past experiences with you, which includes professionalism, great quality, and awesome pricing. I was also elated to see you conforming to social distancing requirements by making my delivery "contactless."

I look forward to a continued working relationship, and I will continue to look for opportunities to refer clients to you.

Sincerely,

Ramona Baptiste, CPA