

Dear Curtis,

I write this letter to thank you for your responsiveness and professionalism in assisting my friend with her health insurance.

When a friend of mine expressed semi-panic about figuring out and managing her health insurance choices, it was clear that it was time to bring in an expert. She had particular needs and likes to make informed decisions, and was struggling to make sense of her options on her own. At least, to do so with confidence.

I suggested she speak to you and you connected with her immediately after my introduction.

Cue the magic, and within a week or two she was telling me how you had been “super helpful” and “basically figured the whole thing out”. She felt informed and ready to make a decision, and most importantly: well taken care of.

Thank you for responding to a situation that was probably somewhat outside of your norm.

Best regards,

Rebecca G Brizi