



**PAUL
SHIMEK III**
PERSONAL INJURY LAW

55 Atlanta Street SE, Suite 105
Marietta, Georgia 30060

T: (770) 424-1913
F: +1 (770) 424-9393

January 27, 2023

Admitted in Georgia & Florida 1988
paul@paulshimek.com
www.paulshimek.com

Richard Rehme, Director
Intelligent Office
300 Colonial Center Parkway
Suite 100
Roswell, GA 30076

Dear Richard:

I'm in a highly competitive profession, and because I don't advertise, I'm at a slight disadvantage. I can't afford to miss a call from a potential new client. If their call is not answered or not professionally taken, they will likely call another attorney.

That's why I use a live, 24/7 custom phone support service, and there is none better than Intelligent Assistant® service provided by you. Before I was referred to you, I tried several answering and virtual assistant services. They were either ridiculously expensive or extremely unsatisfactory. Some calls were missed due to the long wait times; some calls were disconnected; other calls were answered by amateurish receptionists who couldn't pronounce my name!

This year marks the second year of doing business with you, and I have been very satisfied with your service. Every call is answered by a professional, friendly receptionist who sounds like she's at my office. No call goes unanswered, even when I'm unavailable, and I can be reached anytime, anywhere.

I look forward to working with you over the coming years, and I'll continue referring my friends and colleagues to you with confidence.

Sincerely,



Paul Shimek III, Esq.