



March 8, 2023

Donna Chunglo
Donna the Roofer

Dear Donna,

It wasn't a pleasant thing to see a puddle of water in my garage obviously coming from a roof leak following one of our seasonal deluges. But I knew right away who I needed to call. I needed Donna the Roofer!

Thank you for working with me to get the roof professionally evaluated and then working with our homeowner's insurance to get the roof replaced.

When the insurance representative missed total coverage of the gutters and downspouts, you immediately caught it and made sure they were all accounted for and replaced.

Thank you for being with us every step of the way – from translating the insurance estimates, explanation of the processes, making sure insurance covered updates to bring our new roof up to current code, and helping us to through weather delays and coordination of installing both the new roof and gutter.

I'm thrilled with the results and happy to report the Vandever household is all dry despite recent storms.

Thank you again!

Sincerely,

A handwritten signature in black ink, appearing to be 'Kelly Vandever', written over a horizontal line.

Kelly Vandever

REALTOR®

Keller Williams North Atlanta