



STERN EDLIN GRAHAM
— Family Law —

May 31, 2023

ENDORSEMENT LETTER FOR CHASE WALDROUP
WITH RHINO RESTORATION

I cannot say enough positive things about my experience with Chase Waldroup and Rhino Restoration. From the time Chase first came out to inspect our roof, he was the consummate professional. He is knowledgeable, honest, and dedicated, as is everyone we met with Rhino Restoration. Chase explained his inspection process, what he saw, and what he did not see. I was amazed by the images he captured using his drone technology, and he then created an expertly crafted Report that I was able to send directly to my insurance adjuster.

While our roof did not have widespread damage, Chase knew how to communicate effectively with our adjuster, resulting in our insurance company not only covering the entire roof, less our deductible, but also our three skylights, which Chase explained really needed to be replaced to fit properly with the replaced roof. Chase then patiently worked with us to decide the color of our new shingles and the reflection on our skylights.

Speaking of the skylights, they had to be custom ordered as we live in a 1980s home. This process took a few months, and Chase was incredibly communicative about the status of the project. I never felt like we did not know what was going on or as though we had been forgotten about in the delay.

When the time finally came for the roof to be replaced, Chase and his team arrived before the sun came up to install their “Catch All” system and did not leave until after the sun had set. The Catch All system allowed for easier cleanup, but this did not stop Chase and his team from doing a thorough inspection for debris, even at the end of their long and exhausting workday. Plus, the roof looks incredible and comes with a 10-year warranty! I would not hesitate to recommend Chase and the team at Rhino Restoration to anyone needing a roof repair or replacement.

/s/ Erik B. Chambers

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