

Dear Chris,

Thank you for your time and expertise with my email program, and getting my domain name restored.

The amount of knowledge you have of computers and programs far exceeds mine, and with new technologies coming along daily, there is no way for the consumer to keep up.

I really appreciated how quickly you were able to handle the job to have my email up and running in no time.

You also took the time to explain why I was having trouble, which shows your knowledge and your patience also was helpful since none of this is easy for me to understand.

I will continue to call on you if I have any more issues. I am also going to tell all my co-workers to call you if they have computer needs too.

Thanks again for the amazing job.

Sincerely,

Susan Fraley

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