



October 11, 2023

Dear Brandon,

Thank you again for helping me with my roof!

When you did some roof repairs on my home in 2022, you mentioned some hail damage on the roof. You counseled me to keep an eye on the roof, but not to file a claim right now. This made me feel even more comfortable working with you. Your actions and advice show you are not a storm chaser but a true consultant for my roof.

After a couple of hail storms this year (with a particularly bad one in June), you came back out and said it was time! I promptly filed a claim with my insurance company. On the day of the inspection, you arrived to make sure to point out to the adjuster what you saw and help with the claim.

After the claim was approved, we worked diligently to get everything set for the replacement. The crew completed the project in one day, did a very thorough job with clean up (especially getting up loose roofing nails!), and I am so pleased with the result.

Thank you for helping me with my new roof. I had no hesitation referring you prior to this, so this only reinforces me to keep referring you.

Keep up the great work!

Sincerely,

A handwritten signature in blue ink that reads 'Clay Jeffreys'.

Clay Jeffreys  
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